

How to Prioritize Your Resources

ACTION	MUST DO	SHOULD DO	NICE TO HAVE
User Segmentation	Align Entra ID, conditional access, MFA, and legacy trust assumptions before pilot	Refine role-based access and exception handling	Policy optimization and cleanup
Exit Criteria	Validate application behavior under new delivery model (not just compatibility)	Rationalize app delivery methods and packaging	App consolidation and cleanup
Governance & Ownership	Define user groups by performance, persistence, and security needs	Refine edge cases and special user profiles	Consolidate user personas
Cost Visibility	Decide persistence model and FSLogix behavior early	Tune profile performance and resiliency	Profile optimization for cost or speed
Operational Boundaries	Validate real user paths, latency, and DNS behavior	Optimize routing and bandwidth allocation	Advanced traffic optimization
Security & Identity	Prepare support teams for Day 1 and Day 2 behavior changes	Update runbooks and escalation paths	Support automation
Change Management	Establish ownership and decision authority	Formalize change management workflows	Governance tooling enhancements
Technical Debt Management	Establish baseline images that support required apps	Reduce image sprawl	Image standardization

Teams treat partial exit as a pause instead of a plan. Without clear exit criteria, “temporary” becomes permanent — and Citrix licensing costs often remain unchanged even as usage declines.