



# Virtual Desktop Infrastructure (VDI) Services

## Modern Workspaces That Simply Work

Anunta delivers fully managed, end-to-end VDI services across on-prem, cloud, and hybrid environments. We design, deploy, and operate digital workspaces that keep users productive, IT teams confident, and organizations secure — without the Day 2 chaos that usually drags VDI programs down.



*“There is an issue with our AVD and InTune instance.”*

### Health Check

- Environment & configuration review
- Compliance & security baseline assessment
- Application & update deployment diagnostics
- Device health & user experience analysis
- Governance & operational maturity scoring
- Remediation roadmap with prioritized fixes

## DAY 0

*“We want VDI but we need a clear plan.”*

### Design & Strategy

- Platform agnostic architecture design
- Capacity planning, scaling models, and cost optimization forecasts
- Network, identity, and security readiness assessments
- Application discovery and compatibility mapping
- Persona analysis and image strategy development

## DAY 1

*“Our VDI needs to be built, tested, integrated, & migrated.”*

### Build + Migration

- Deploy AVD environment in Azure with Intune configuration as required
- Integrate Identity, Security, MFA, Applications
- Configure Images, Profiles & Policies Aligned to Nerdio
- Conduct Pilots and Performance Testing
- Migrate Users; Manage Cutover and Change

## DAY 2

*“We need reliable daily ops and ongoing optimization.”*

### Managed Operations

- 24/7 monitoring with issue resolution
- Performance optimization and capacity tuning
- Patch and update management for OS, apps, and images
- Experience scoring and predictive issue detection
- License and capacity governance
- SLA-backed support for users and IT teams

## ANUNTA BY THE NUMBERS

3

Years of being Recognized in the Gartner® Magic Quadrant™ for Desktop as a Service (DaaS)

1M+

users migrated across VDI platforms and AVD

14+

year focused on VDI and endpoint transportation



# Technical Architecture Scope (Day 0 → Day 1)

## Environment Readiness & Foundation

- Tenant / infrastructure readiness
- Identity & access design: MFA, Conditional Access, RBAC, least-privilege alignment
- Network design: subnets, routing, segmentation, firewalls, load balancing
- Performance baselining and capacity modeling
- Governance considerations for secure and compliant VDI operations

## VDI Architecture

- Workload segmentation and host pool / resource group design
- VM sizing and performance modeling
- Storage and data access design for low-latency user experience
- High availability and failover design
- Multi-site / hybrid topology planning (on-prem, cloud, and edge)

## Image & Application Strategy

- Workload segmentation and host pool / resource group design
- VM sizing and performance modeling
- Storage and data access design for low-latency user experience
- High availability and failover design
- Multi-site / hybrid topology planning (on-prem, cloud, and edge)

## Security & Compliance

- Hardening of virtual desktop hosts
- Identity integration & secure authentication flows
- Conditional policy enforcement and device posture validation
- Endpoint compliance alignment across managed devices
- Logging, SIEM, and monitoring integration
- Zero Trust-aligned access and segmentation practices

## Migration & Integration Deliverables

- Legacy VDI environment assessment (any platform)
- App dependency mapping & remediation planning
- Pilot design, functional testing & load validation
- User migration plan & structured cutover process
- Rollback and continuity planning
- Post-migration performance validation (latency, load, session stability)

# Anunta's Deep Day 2 Expertise

## Advanced Troubleshooting

- Profile corruption and sync failures
- Authentication failures across MFA, conditional access, identity providers
- Host and session performance bottlenecks (CPU/RAM contention, storage IOPS, latency)
- Network misconfigurations and routing issues
- Application integration and launch failures
- Unexpected disconnects, crashed sessions, login storms
- Misaligned capacity planning or workload behavior

## Optimization & Redesign

- Image tuning, cleanup, and standardization
- Network and identity reconfiguration for stability and scale
- Scaling or redesign for new workloads or growth
- Support for demanding workloads (graphics, CAD, GIS, contact center)
- Rapid expansions for seasonal or business-driven spikes
- Policy restructuring and conflict remediation for endpoint and workspace configs

**BETTER DIGITAL WORKSPACES**

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